

# Provider Services

To reduce administrative costs, we will do as much of the work possible remotely. Many projects require on-site work, and are priced accordingly. On-site work additionally generally provides a wider scope for assessment, and should be considered when the Action Plan involves significant amounts of change management and management of significant risk.

The list of services gives an idea of our service scope and skill sets. Our initial conversation will begin honing in on your particular area of concern, any specific requirements or needs, and we develop a proposal of services to assist you.

Depending on the nature of the work, proposals may be priced on a project, hourly or per record basis.

---

## *Service Examples How We Can Help:*

---

### ***ADR Support—Denials and Probe and Educate***

- Audit records
- Prepare justifications, recommend attachments
- ID trends and propose action plan to correct/address
- Training and Education-Medicare Benefit Manual, F2F, etc.
- On-going monitoring until transition
- Focused Medical Review

### ***Regulatory and Accreditation***

- State/Federal/Accreditor Survey Plan of Correction
- Mock Survey and other survey preparation- Conditions of Participation Compliance
- Training and Education
- Pre-Bill Reviews-Conditions of Payment Compliance
- Fraud, waste, and abuse activities

### ***QAPI***

- Program review and re-design
- Establish priorities and PIP teams
- Patient Star Quality/HHCAHPS Improvement
- Establishing key performance indicators

### ***Operations***

- Workflow Improvement, efficiency, productivity
- Skill Mix
- Program Development

### ***Policy and Procedure Design | Technology Selection | Management Development***